

Important information for District of Columbia Policyholders

Pursuant to Commissioner's Order 03-2020 issued by the Department of Insurance, Securities and Banking for the District of Columbia, District of Columbia policyholders who may be experiencing a financial hardship due to COVID-19 may request that premium payments be deferred until one month after the end of the Public Health Emergency that has been declared in the District. Any unpaid premiums may then be repaid in installments over a period of up to twelve (12) months beginning one month after the end of the Public Health Emergency. Late fees will be waived on the deferred payments.

If you are experiencing financial hardship due to COVID-19 and wish to request payment arrangements, please contact us at 866-298-5525.